Investigative and Enforcement Services

Settlement Agreement

USDA, APHIS, IES 4700 River Road, Unit 85 Riverdale, MD 20737 Phone: (301) 734-8684 Fax: (301) 734-4328

RESPONDENT:				CASE NUMBER	NM10024-AC	
Crystal Miller				DUE ON OR BEFORE	February 28, 2011	
DBA Critters Pet Store				CONTACT PHONE		
4300 K Ridgecrest Dr. SE				INONE		
Rio Rancho,	NM 87124					
DATE	CITATION			DESCRIPTION		
				(SEE ATTACHED PAGE	CS)	
PENALTY \$ 2,286 TERM						
Titles 7, 15, 19, and 21 of the United States Code authorize the Secretary of Agriculture, after providing notice and opportunity for a hearing, to impose civil penalties and other sanctions to resolve violations.						
Prior to the issuance of a formal complaint seeking sanctions under the Act, The Department may enter into a stipulation to resolve the above-described violations. Your payment constitutes a waiver of your right to a hearing, a finding that the violations of law have occurred, and settlement of such violations.						
If you do not pay the specified penalty within the designated time or wish to exercise your right to a hearing, this matter will be forwarded to the Office of the General Counsel for litigation. The penalty offered in this stipulation is not relevant to the sanctions the Department may seek, or that will be assessed, upon issuance of a formal complaint.						
Signature of R	espondent:		Date:			
PAYMENT RECORD - FOR IES USE ONLY						
Payment Type		Date	Amount	Signature of IES I	Representative	

DATE CITATION DESCRIPTION

23-FEB-2010	9 CFR 2.40(b)(2)	Attending veterinarian and adequate veterinary care (dealers and exhibitors). (b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include: (2) The use of appropriate methods to prevent, control, diagnose, and treat diseases and injuries, and the availability of emergency, weekend, and holiday care Respondent failed to use appropriate methods to prevent, control, diagnose and treat an injury to a hedgehog within its facility.
	9 CFR 2.40(b)(3)	Attending veterinarian and adequate veterinary care (dealers and exhibitors). (b) Each dealer or exhibitor shall establish and maintain programs of adequate veterinary care that include: (3) Daily observation of all animals to assess their health and well-being
		Respondent failed to observe a hedgehog within its facility on a daily basis and assess its health and well-being. The nature of the hedgehog's injury evidenced a daily level of progression through swelling, a foul odor and necrotic tissue. These factors show that Respondent failed to observe the animal daily to assess its health and well-being.